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To ensure the longevity of your hardwood flooring, follow the recommended guidelines below.

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1. Protecting Your Floor

- + To prevent excess dirt and grit from coming in contact with your floors, use door mats or rugs at all entrances. Throw rugs are also recommended at high traffic areas of the home or potential spill zones in kitchens.
- + Wood species can be photosensitive to direct or indirect U.V. light. Over time, your floor may show signs of a slight change in appearance. Move area rugs and furniture occasionally, add shade or curtains to large exposed windows to minimise the effect.
- + Use felt floor protectors whenever possible. This will allow your furniture to be moved while minimising the opportunity for surface scratching. Clean or replace your protectors often, as dirt and grit can be embedded in them. Avoid any floor protectors that are plastic.

2. Cleaning Tips

- + First, use a soft broom or vacuum cleaner (do not use a vacuum cleaner with a beater bar) to remove dirt and grit.
- + Next, we recommend using a microfibre mop to damp mop the floors. Do not flood or leave puddles on the floor.
- + Use only cleaning products that are designed specifically for wood floors that are not acetone or solvent based. Using a vinegar and water dilution is not recommended.
- + Never use any kind of over-the-counter oil, oil-soap, solvent-based products to clean or maintain your floor. They will, with repeated use, erode the protective finish and dull the lustre in your floor.



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